

NOTES OF LAST MEETING - BRIEFING NOTE: Measuring Respect/Anti-Social Behaviour (ASB)

1 Success in addressing Respect/ASB outcomes in Cheshire is currently primarily measured through surveys: for the two LPSA targets and for the Local Area Agreement targets. Cheshire Police are leading Crime and Disorder Reduction Partnerships (CDRPs) on the use of the Local Government User Satisfaction Survey (LGUSS) and are adapting their own Policing Perceptions survey to allow annual tracking of the Respect/ASB outcomes. As has been noted, these surveys currently measure perceptions – how people feel about a range of problematic behaviours, or how effective they feel about public agencies responses – rather than reduction in the volume of ASB.

2 All six district CDRPs in Cheshire have Respect Action Plans in place. The plans vary in layout, headings and content. For example, all six refer to young people's issues, but some (i.e. Crewe and Nantwich, Ellesmere Port) give very detailed pictures of levels of provision, links with other strategies and targets. Neighbourhood Management areas in the Lache and Blacon areas of Chester have prioritised young people and ASB, employing wardens and facilitating Youth Inclusion Programmes and other diversionary activities, as well a range of environmental improvements, impact days and graffiti clean ups involving Community Payback. The content of the six Respect Action Plans is extracted in the attached Appendix.

3 In terms of future inclusion of ASB outcomes within the 'new style' LAA for 2008/09, seven of the 198 National Indicators underpinning the new performance framework for local authorities working alone or in partnership with others relate to this issue. However, the indicators again are based on tracking and addressing 'satisfaction' and 'understanding' rather than clear outcomes for tackling ASB.

Suggested Approach:

The Governance Board has expressed concern that work to address ASB in Cheshire is focussed primarily on perception surveys and is not focussed to the degree we would like on outcomes. This may well be because the national indicators established by Government in the Local Government User Satisfaction Survey direct the attention of local partnerships in this way. One way forward might be for the Governance Board to formally ask the Cheshire Safer Stronger Communities Group and the six district based CDRPS to review their action plans and make proposals about how the actual outcomes of ASB/Respect work might more effectively be measured so that the plans more directly drive delivery. If completed by the end of February, this work would contribute to the establishment of meaningful Respect indicators for the 'new style' LAA for 2008/09.

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Targets in Cheshire Respect Action Plans 07-08

Note: the information set out below is taken from the papers submitted by the CDRP Managers following a request for Respect Action plans in Nov 2007.

CDRP	Targets from Plan	Methods
Chester Respect Action Plan	Sharps bins/closure notices/vehicle removal/bonfire removal/increased rural street cleaning/CCTV deployment/referrals to mediation/newsletters/exclusions schemes/pub watch schemes/licensed premises visits/alcohol test purchases/number of ASBOs/reductions in incidents of begging/patrols/provision of diversionary activities to reduce number of ABCs that lead to ASBOs	Multiple-surveys, inputs, outputs, outcomes
Crewe and Nantwich Respect Action Plan	Youth ASB calls/reported incidents/levels of worry about ASB	Surveys, call data. Focus in the plan on actions
Ellesmere Port & Neston Anti-Social Behaviour Respect Action Plan 2007-08	Levels of contact with young people/youth work provision/motorcycle projects/truancy patrols/intelligence work/Education Welfare Officer referrals/school behaviour contracts/YOT prevention programmes/YOT enhanced support/25% of parenting group sessions focussed on ASB/% of parenting orders made at court/Reparation/no. of young people engaged in Youth Inclusion Support Panels/Connexions provision/Not in Education, Employment or Training targets/Fire service youth work provision/RSL provision and support including wide range of orders/newsletters	Multiple-surveys, inputs, outputs, outcomes
Macclesfield Respect Action Plan	Action plans for targeted young people/use of ABCs/reductions in risk of offending/use of parenting orders/referrals to ASB meetings/work with 6 key	

	families/hotspot action plans/number of Community Action Meetings/warning letters/development of 'no drinking zones'/warning letters/alcohol test purchases/impact days/graffiti free campaign	
Vale Royal Respect Action Plan	No targets in plan-'action already taken in Vale Royal' column reports on: Parenting programmes/training for parenting consultants/new support users/learning events/creation of problem solving groups/diversionary activities/youth discos/alternative curriculum/ Youth Inclusion Programmes/floating support to tenants/ABCs/no. of ASBOs/various areas based meetings including CAMs/target hardening victims of crime	Reports on activity-multiple methods including inputs, outputs, reductions
Congleton Crime Reduction Partnership Respect Action Plan	Reductions in number of complaints and incidents of ASB/improved perceptions of ASB/swift and effective action against ASB Also: Publicity/press/regular patrols/talks at school assemblies/workshops with schools/restorative justice pilot/use of ABCs and ASBOs/use of parenting orders/use of Fixed Penalty notices/use of 'Drug proof your kids' course/brief interventions for 30 young people who have been referred in relation to binge drinking/warden training	Reports on activity-multiple methods including inputs, outputs, reductions and perceptions